

EB-06-TC-060

2006

**Statement Concerning the Protection of Customer Proprietary
Network Information for the Annual Period Ending December 31,
2005**

1. New Smyrna Communications is a telecommunications carrier subject to the requirements set forth in Section 64-2009 of the Commission's rules.
2. Pursuant to said rules, NSC has established a system by which they can determine whether a customer has given their approval for the release or use of said customer's proprietary network information ("CPNI") prior to that information being used or released.
3. Information protected by NSC includes information that relates to the quantity, technical configuration, type, destination, location and amount of use of a telecommunications service subscribed to by a customer and made available to NSC by the customer solely by virtue of the carrier-customer relationship. Also protected is information contained in the bills pertaining to telephone exchange service or telephone toll service received by a customer.
4. NSC personnel are trained as to when they are and are not authorized to release or use CPNI and violation of these rules will subject personnel to express disciplinary action.
5. NSC maintains a record of its' sales and marketing campaigns that use customers' CPNI. Further, record of all instances where CPNI was disclosed or provided to third parties or third parties were allowed access to CPNI is maintained by NSC. These records reflect a description of the campaigns, the specific CPNI used in the campaign and what products or services were offered as part of the campaign. These records are retained for a minimum of one year.
6. NSC has established a procedure whereby all sales personnel must obtain supervisory approval of any proposed outbound marketing request for customer approval of the use of CPNI and records reflecting carrier compliance with the Commission Rules are maintained for a minimum of one year.